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1	RECORD OF ORAL HEARING
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3	UNITED STATES PATENT AND TRADEMARK OFFICE
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6	BEFORE THE BOARD OF PATENT APPEALS
7	AND INTERFERENCES
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10	Ex parte ANTHONY R. ROTHSCHILD
11	
12	1 2011 001212
13	Appeal 2011-001313
14	Application 09/755,541
15	Technology Center 3600
16	
17	Onel Hearing Held, March 9, 2012
18	Oral Hearing Held: March 8, 2012
19 20	
21	Before ANTON W. FETTING, MEREDITH C. PETRAVICK, and
22	MICHAEL W. KIM, Administrative Patent Judges.
23	WHETHALL W. KIM, Hammistrative Fatent Juages.
24	APPEARANCES:
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33	The above-entitled matter came on for hearing on Thursday, March 8
34	2012, commencing at 9:22 a.m., at the U.S. Patent and Trademark Office,
35	600 Dulany Street, Alexandria, Virginia, before Paula Lowery, Notary
36	Public.
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1 THE USHER: Good morning. Calendar Number 31, Appeal Number 2 2011-001313, Mr. Berliner. 3 JUDGE FETTING: Good morning, Counsel. This is Calendar 4 Number 31, Appeal 2011-001313. It should be Application Number 5 09/755,541. I am Judge Fetting, and with me are Judges Petravick and Kim. 6 We are familiar with the record. I would ask whether -- I was not aware we were going to have some sort of Power Point. Hopefully, there's nothing on 7 8 there that's not already in the record? 9 MR. BERLINER: That's correct. JUDGE FETTING: Good. We're familiar with the record, you have 10 11 20 minutes. Please start. 12 MR. BERLINER: Thank you, Your Honor. My name is Brian 13 Berliner. I'm representing the Applicant Tony Rothschild, who is with me 14 here today. This is an application that claims priority back to January of 2000, so we're very pleased to be here today and hope we can bring this 15 16 application to a favorable conclusion. Let me talk a little bit about the 17 invention, and then I'll talk about the prior art. The invention is directed to 18 an e-mail advertising system. In particular, it's an e-mail advertising system 19 in which an advertisement is inserted into an e-mail based on information 20 that is provided by the sender of the e-mail. There's a simple premise behind 21 the invention, and that's that the sender knows the recipient and has an idea of what type of information would be receptive to the recipient; and, 22 23 therefore, is in a better position to select an advertisement. 24 There are two embodiments described in the patent application that 25 are defined in the claims that are at issue here. The first embodiment is such

1 that the advertisement that is inserted into the e-mail is based on the content of the e-mail. In other words, if I'm sending an e-mail to someone inviting 2 3 them to attend a baseball game, the advertisement that's selected might be a 4 sports-related advertisement because it's based on the content of the 5 message. Again, because the advertisement relates to something that's in the 6 message, there's a greater likelihood that the recipient of the message is 7 going to find the advertisement to be of interest. 8 There's a second embodiment in which the advertisement is based on two types of information. The first, once again, is the content, which I've 9 already described. The second piece of information is what's defined in the 10 11 claims as advertisement-type data. 12 In other words, an advertisement-type data might specifically identify the type of advertisement. Once again, the sender may say sports. Sports is 13 14 the type of advertisement that should be inserted into the e-mail. So if we go back in time to January of 2000, there were three known ways in 15 which e-mails used advertising. The first way, which I'm sure you're all 16 17 familiar, is when an e-mail is broadcast to a large number of people; and the 18 e-mail is basically an advertisement. This is commonly referred to as spam. 19 This was not a very effective advertising system for a number of reasons. 20 One of the main reasons is the sender doesn't really know the recipient. It's 21 just being broadcast to a large number of folks, and there's often no relationship between the advertisement and the recipient. Very often the 22 23 recipient would just delete those messages as I'm sure you've all done.

1	The second known e-mail system was often in connection with a free
2	e-mail server. So a company would offer you a free e-mail service, but they
3	would stick a random advertisement into your e-mails that you send.
4	Maybe this is a little better than spam because the sender would know the
5	recipient, but the advertisement that got inserted really had no relation to
6	anything. Once again, it was a random advertisement.
7	The third known e-mail system was based on demographic data of the
8	recipient. In these situations very often the recipient has signed on to a free
9	e-mail service and provided demographic information: their age, their
10	occupation, where they live, that sort of thing. The system would use that
11	demographic information to select an advertisement to insert in the e-mail.
12	The drawback with that system is it only works if the system knows the
13	recipient's demographic information. If I'm sending an e-mail to someone
14	that's not part of that system, they don't know the person. They don't have
15	the demographic information.
16	The Applicant recognized there was a drawback with all these systems
17	that could be overcome by using sender provided information. Because,
18	again, the sender knows something about the recipient, the sender is in the
19	best position to select an advertisement that would be of interest.
20	Let me go on and describe the invention in a little more detail, and it is quite
21	simple. If we look up here on the left, it's the sender. Over here is the
22	recipient. The dotted line represents the traffic of sending the e-mail.
23	The way this works is the sender sends an e-mail and it passes through this
24	website. An advertiser network is connected to the website, and the
25	advertiser network will select an advertisement based on the content of the

e-mail, insert the advertisement into the e-mail, and then forward it on to the 1 recipient. That's the simple description of the process. 2 3 If we go on to the claims, all the claims have -- I'm just going to use 4 62 as an exemplary claim. They all have the same basic limitations of using 5 a portion of the content of the communication to select an advertisement and then to insert that advertisement into the communication, and send it on to a 6 7 recipient. 8 Similar limitations are found in all the independent claims. 9 The Examiner rejected the independent claims based on two references. The 10 first one is Gabbard, and the second one is Roth. Let me talk a little bit 11 about Gabbard. I've put up here on the screen Figure 1 from Gabbard. 12 Gabbard is an example of a prior art e-mail system in which the e-mail selects an advertisement and inserts the advertisement into the e-mail. 13 14 Here we see a structure that is somewhat similar, but at the top are the 15 senders of the e-mail. Down here are the recipients of the e-mail. The email itself is intercepted by a network server that inserts an advertisement 16 17 into the e-mail and sends it on to the recipient. 18 So, so far that sounds like the application, but there's a very important 19 difference. The important difference is the way in which the advertisement 20 is selected. What Gabbard teaches is it uses demographic data about the 21 recipient. As I spoke at the very beginning, this is one of the three known types of e-mail systems out there. 22 23 What Gabbard does not do is it does not select and insert an 24 advertisement based on the content of the e-mail, or any other information 25 that's provided by the sender.

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what he argued was the feature was shown in Roth. 2 3 Let me now talk a little about Roth. Roth does not describe an e-mail 4 advertising system. What it describes is a web-based advertising system. 5 Here's how it works. 6 Up here in the left is the browser. The user is using the browser to access a website and will pull down a web page which is shown on the 7 8 screen into the browser. The web page itself has a link in it which the patent 9 calls a view op, and the link tells the browser to go out to an ad server to grab an advertisement. The ad server will then provide the advertisement to 10 11 the browser, and what the user sees is the web site with the advertisement 12 inserted into it. 13 Most users probably assume it just comes from the same place, but it's 14 really being fed to you from two different servers. The way the ad server works is the ad server works with a whole bunch of bidding agents that will 15 16 bid on the opportunity to present an advertisement into the web site. 17 The ad server will provide criteria --18 JUDGE FETTING: Counsel, these bidding agents are software 19 agents, correct? 20 MR. BERLINER: Correct, yes. 21 JUDGE FETTING: Okay. MR. BERLINER: That's right. Their software agents that would be, 22 23 you know, ultimately controlled by some customer. You know, like 24 Chevrolet will enter into the system and say I want to bid five cents for a 25 view op.

The Examiner agreed that Gabbard did not disclose this feature, but

1	JUDGE FETTING: But it's not a human putting in a bid. It's a
2	software the software is actually doing the bid.
3	MR. BERLINER: That's right, these are software agents, although I
4	guess they could be human agents. Ultimately, there's a human that's
5	entering the data; but this system is controlled there may be thousands of
6	these bidding agents. This graphic just shows a few.
7	The way the ad server works is it's able to aggregate large amounts of
8	information, and then the bidding agents can use that information to decide
9	whether or not they want to bid. As you pointed out, it's an automated
10	process.
11	So with the bid selection process there's logic here that will pick the
12	highest bid, and that's the ad that ends up in the web site. The important part
13	of Roth for our discussion is the question of how does what information
14	do the bidding agents have to make their decision about whether or not they
15	want to bid. What the patent teaches is the information comes from two
16	places. The first place we see in the browser is cookie information. What a
17	cookie is is a file that's on your computer that tracks where you've been.
18	So by accessing the cookie information, I know this user frequents sports-
19	related web sites. I think the example they give in Roth is the bidding agents
20	want to bid on a user that has visited a financial services web site three times
21	in the last week. So this cookie is tracking the use by the browser by the
22	user.
23	The second type of information that it uses is in this data base of
24	advertisements. This is, I think, the crux of the debate this morning. About
25	the information that's in this database. The database contains information

1 about the web site. Probably information about many, many, many web sites that it has collected. By using the information about web sites, the ad 2 server knows what web site you're visiting; and it knows the history of the 3 4 browser. 5 By using that information, bidding agents are able to bid and 6 ultimately to select an advertisement that goes into the web page. So the Examiner used the teaching of using information on the web site to 7 8 select an advertisement to make up for the deficiency of Gabbard that we 9 talked about. Our view is there is a number of deficiencies with the rejection. The 10 first one is we believe there is no motivation to combine Gabbard with Roth. 11 12 Someone skilled in the art wouldn't look to Roth to solve the issue with 13 Gabbard, and there's a very fundamental reason for that. That's because 14 Gabbard is an e-mail system, Roth is a web page system. Even though they both deal with information that's being passed over the web, there's a 15 fundamental difference in those two types of information in terms of what 16 17 information is available to select advertisements. 18 Going back to Roth, Roth doesn't explain how the key words about 19 the web site are acquired; but there is evidence in the record that Roth acquires key words from the web sites meta data. As you may know, it was 20 well known that web sites would have a file called meta data that's linked to 21 22 the web page. 23 It's not something you'd see on your browser, but the meta data would 24 include information about the web page, such as the name of the web page,

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1 the owner's name, the URL, and most fundamentally, key words about the 2 web site. 3 JUDGE FETTING: But meta data is typically in the same file, it's 4 just hidden from view. 5 MR. BERLINER: Exactly right. This information was used then by 6 search engines that would go out and collect the meta data, particularly the key words in the meta data, and would use that in order to sift through 7 8 databases in order to find a search result that they're looking for. 9 So if you want to search on Google using the word sports, it would use all 10 the key word meta data that it's collected in order to find web sites and rank 11 them in order of relevance. 12 JUDGE FETTING: But to your point though, Roth does not say that 13 it's restricted just to meta data. It uses whatever key words are appropriate. 14 MR. BERLINER: That's right, and I think that is an important point. Roth is silent as to how the information gets there. 15 While there's evidence in the record, and we acknowledge that web site meta 16 17 data was known to persons of skill in the art, there's no evidence in the 18 record that e-mail included message content of meta data. Keyword meta 19 data. 20 I think that gets back to the fundamental difference between web 21 pages and e-mails. When you create a web page, you want the world to find your web page. The way the world finds it is by putting those key words out 22 23 there so the search engines can collect the information and use that. 24 In contrast an e-mail recipient doesn't have to search the web for their e-

mail. It's addressed to them. In fact, you don't want the world to find your

1 e-mail. You wouldn't run a search on Google on Brian Berliner's e-mail and pull up all my e-mail. That information is not indexed, and it's not collected 2 3 JUDGE FETTING: Counsel, it would seem that Roth at least 4 5 indicates that it was known to select an advertisement based upon the content of what was being transmitted. In this case, a web page, but it's 6 7 communication. 8 MR. BERLINER: I don't disagree with that, but I think it's a 9 communication that was intended to be available to the public. The information that it's collecting from it is information that's freely made 10 11 available --12 JUDGE FETTING: E-mails frequently go to the public, witness my 13 spam I've got to clean out all the time. 14 MR. BERLINER: Well, it's sent to you, but it's not indexed on a web 15 server in a fashion where someone would be able to run a search and 16 identify all the spam messages, for example. 17 It's sent to you because it knows all your e-mail address. It's not sent 18 to you because it has certain key words that you've indicated are of interest. 19 I think what Roth teaches -- I don't disagree at all that Roth teaches that you 20 would use information from the web site in order to select an advertisement 21 for a web site. What I'm saying is the structure of Roth and the methodology 22 taught by Roth just wouldn't be applicable to an e-mail system. The type of 23 information that it uses is just unable to be collected. What the Examiner 24 says -- and this may be where you're going -- the Examiner says, well, what 25 Roth may have done is use a parsing technique. It looks at the e-mail, rather

- 1 than looking at key words, and it parses through the text of the e-mail in
- 2 order to derive the key words. I want to address that argument. First I will
- 3 point out that Roth doesn't say anything about parsing technique. First of
- 4 all, the Examiner didn't provide any support for his belief. He's taken
- 5 official notice of this during the prosecution, and we challenged the
- 6 Examiner to cite evidence on that, and he did not. But the second problem
- 7 with this argument is we just don't believe --
- 8 JUDGE FETTING: Whoa, whoa, whoa we're talking about HTML
- 9 documents. HTML relies completely on parsing technology. There's no
- way to interpret an HTML document without using a parser. There's no
- 11 way.
- MR. BERLINER: Okay, I'll accept that. An HTML document like a
- web site -- I'm not going to dispute that parsing wasn't known.
- What we do dispute is whether parsing would have been applied to an e-
- 15 mail. One of the reasons why I think it wouldn't work, again, getting back to
- 16 this database. Roth doesn't -- again, it doesn't explain how this information
- is populated. Let's say it's populated using a parsing technique.
- 18 Let's say it's populated using meta data that was collected. What Roth
- 19 certainly suggests is this database was in existence before the time of the
- view op. So this information was collected at some point in time
- 21 beforehand. That's sort of the nature of how this ad server works. This
- 22 population of this database.
- Then when a view op occurs, it says, ah, you're at the ESPN web site,
- 24 we've got a file for that. We know what they key words are for that, and
- 25 we'll use that information. This wouldn't be practical with an e-mail

- because, first of all, an e-mail just doesn't exist prior to the time that it's
- 2 created and sent. Unlike a web site that's out there, publicly accessible.
- 3 The e-mail is created sort of on the fly. There wouldn't be an opportunity to
- 4 collect and populate a database on the e-mails. Taking it a step further, the
- 5 e-mails themselves are an inherently private communication.
- 6 There would be no mechanism -- in fact, it would be a violation of privacy --
- 7 for the search engines to collect large volumes of e-mails in advance to parse
- 8 them and --
- 9 JUDGE FETTING: Wait a minute, Counsel. It seems to me you're
- assuming that one of ordinary skill is going to say, well, the only way I can
- practice Roth is by using their database. Clearly, Roth is at least good for
- telling a person of ordinary skill in the art of marketing that you can rely
- upon the content of a web page, however you get it. It can be on the fly
- parsing. It can be, as in Roth, a database that's built up in advance. It could
- be a variety of techniques; but that's a valuable way to select an
- 16 advertisement.
- 17 The technology is up to one of ordinary skill in the software arts, but
- 18 the marketeer doesn't care how he gets it. He'll go to a software program
- 19 and say, you know, pick your poison. I don't care how you get it, but I want
- a way -- because this is really cool. This tells me that I can look at the
- 21 content of a web page and from that decide what advertisement I want to put
- 22 in there.
- MR. BERLINER: Well, I think --

1	JUDGE FETTING: Then it would seem to me that once I've done
2	that, why not put that advertisement in the e-mail as well? I've selected an
3	advertisement. I mean, I could put it in a web page and in an e-mail.
4	MR. BERLINER: I think what you're in essence suggesting is to take
5	one piece of Roth, that aspect of it, and use that information to make up for
6	the deficiency of Gabbard rather than looking at the reference as a whole and
7	what it teaches. What it teaches is a system that's based on use of
8	information that was collected at some point in time prior to the view op,
9	and using that information to
10	JUDGE FETTING: Again, that's a specific implementation. Yes, I
11	would look at it for everything that it teaches. But as one of ordinary skill, I
12	can look at all of the things individually that it teaches. I don't have to use
13	their implementation.
14	MR. BERLINER: Okay, why don't I proceed. I think the fact is that
15	the implementation in Roth is significant to the way in which it works; and I
16	think you can't take one piece of it to the exclusion of other pieces of it.
17	What Roth teaches is a system that uses various criteria of information
18	some collected in advance, some taken from the browser in order to
19	present criteria to bidding agents. I think the overall structure of it would be
20	impractical within an e-mail environment.
21	Let me talk about a separate aspect of Roth that I think is important.
22	Going back to the claims, the claims do require that certain features and
23	certain functions occur. Again, as we talked about in the beginning, the
24	claims require you use a portion of the content to automatically select an
25	advertisement, and then to insert the selected advertisement into the e-mail

1	itself. What Roth teaches is that, you know, you use the information to
2	present bids; but the bid selection logic selects the highest bid and displays
3	that one. In other words, the advertisement that is selected is not based on
4	the content, it's based on the highest bidder.
5	Again, if we look at this from Roth, this example shows multiple
6	bidding agents. Let's just say this one is Nike, this one is Chevrolet, and this
7	one is Budweiser. The ad that ends up in your page is based on which one
8	of these three bid the highest.
9	JUDGE FETTING: But that bid is, in turn, based upon the key words.
10	MR. BERLINER: It's based upon, but the express language of the
11	claim says that the advertisement is selected.
12	JUDGE FETTING: The select language is using, and it doesn't
13	specify as far as I can tell how it is used to automatically select.
14	Now, it would seem to me that if you have used the key words to formulate a
15	bid, which in turn selects, you have used that key word as part of that
16	selection process. The problem is the word use is very broad.
17	MR. BERLINER: What the Examiner says is Roth teaches that the ad
18	is targeted based on various factors. We've focused on the fact that while
19	the advertisers may use the key words to target certain web sites, the logic
20	itself makes the selection and the insertion. It does that purely on the bid.
21	JUDGE FETTING: It's coming up on 20 minutes, counsel. Why
22	don't you wrap it up.
23	MR. BERLINER: I appreciate that. Why don't I move on to the
24	second part of my argument which is dealing with the dependent claims. I
25	think I can wrap this one up pretty quickly. As I mentioned, the second

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message, and it uses this advertisement type data, and this is defined in 2 3 Claim 88 and some of the similar claims. Again, an example of advertisement-type data would be sports. By 4 5 defining that an advertisement similar to that would be selected. 6 The Examiner argues that this feature is disclosed in the Gabbard reference. 7 Specifically, the Examiner says the demographic data is provided by the user 8 and used to select an advertisement. 9 Quite simply, we feel there's two problems with that. First of all, in Gabbard the demographic information is the recipient's information. It's not 10 11 the sender's information. 12 Second of all, demographic data is different in character than what we've defined as advertisement-type data. Advertisement-type data defines 13 14 specifically a type of advertisement where demographic defines characteristics of the recipient. With that, let me end, unless you have any 15 16 questions. 17 JUDGE FETTING: I have no questions. Do you have any questions? 18 JUDGE PETRAVICK: No. 19 JUDGE KIM: No. 20 JUDGE FETTING: Thank you very much. We'll take your 21 comments under advisement. (Whereupon, the proceedings at 9:51 a.m. were concluded.) 22

embodiment uses two types of information. It uses the content of the